Flash AI Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Flash Ops web application, release rel-20261113-d338a793 (deployed to production 13 November 2026)

Report Date: November 2026

Product Description: Flash Ops is a web application for investigators to manage cases and digital evidence. Users create investigations, then upload and review evidence including documents, audio and video recordings, and mobile-phone extractions. They can ask an AI assistant questions about a case and get answers that cite the source evidence. Phone Intelligence surfaces communications, activity timelines, locations, connections and media from extracted devices, and Link Analysis boards, analytics, a report editor, a template studio, notifications and facility user administration support the rest of the investigative workflow.

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Notes: This report covers the Flash Ops web application in a desktop browser. Shared sign-in, account and settings screens are provided by the Flash authentication package and are included because they are part of the product as delivered. Downloadable documents, including exported reports and the PDF training manuals, are included in this report and conform to the criteria that apply to them.

Level AAA conformance is not claimed; the Level AAA table is marked Not Evaluated.

Evidence files (documents, audio, video and mobile-phone extractions) are supplied by customers and are outside the scope of this report. Flash Ops provides automatic transcripts and captions for uploaded audio and video, and presents them in an accessible player with keyboard-operable controls, searchable transcripts and selectable captions.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

A separate report covers Flash Signal.

Evaluation Methods Used: Evaluation combined automated scanning with axe-core (WCAG 2.0, 2.1 and 2.2 Level A and AA rules) across the main screens and workflows, manual testing with assistive technology, and source review, in both the light and dark themes.

Manual testing used Google Chrome 155 with NVDA 2026.2 on Windows 11: keyboard-only operation, screen-reader output, 200% and 400% zoom, text-spacing overrides, 320 CSS pixel reflow, and contrast measurement.

Evaluated by Emily Reed between 20 October and 13 November 2026 on hosted builds. Changes made before this release were re-checked before it went to production.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Icon-only controls are named for their action and object, decorative video posters are hidden from assistive technology, Analytics and chat charts expose their values as text and tables, the Link Analysis board has an equivalent List view, and maps offer a list alternative.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Flash Ops publishes no prerecorded audio-only or video-only content of its own. Customer-supplied evidence is outside the scope of this report (see Notes); for uploaded audio, Flash Ops provides an automatic timed transcript that names speakers and can be searched and used to seek from the keyboard.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Flash Ops publishes no prerecorded video with audio of its own. Customer-supplied evidence is outside the scope of this report (see Notes); for uploaded video, Flash Ops provides automatic synchronized captions that can be turned on and their language chosen in the player.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	Flash Ops publishes no prerecorded video of its own. Customer-supplied evidence is outside the scope of this report (see Notes); for uploaded video, Flash Ops provides a timed transcript of the audio track.
1.3.1 Info and Relationships (Level A)	Supports	Form controls have one programmatic name, choice fields are named as groups, data tables use native headers, the pager marks the current page, and Phone Intelligence navigation marks the current surface.
1.3.2 Meaningful Sequence (Level A)	Supports	Pages, dialogs and Link Analysis keep a meaningful reading order.
1.3.3 Sensory Characteristics (Level A)	Supports	No instructions rely on shape, position or sound alone.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)	Supports	Colour is never the only way information is shown in the application. Statuses are written as text, chart values are labelled, Link Analysis entities carry icons and names with a List view, maps have labelled layers and a list alternative, and selected states also change fill, border or weight.
1.4.2 Audio Control (Level A)	Supports	Audio never plays automatically. Playback starts only from the user's Play control, and the players provide pause, mute and independent volume.
2.1.1 Keyboard (Level A)	Supports	Link Analysis, the Connections Compare grid, the media players, transcripts, Video Findings, Spotlight search, menus, dialogs and the evidence table can be operated from the keyboard. The audio and video seek sliders move 5 seconds per arrow key, or 30 seconds with Shift.
2.1.2 No Keyboard Trap (Level A)	Supports	No keyboard traps were found. Dialogs contain focus while open and return it when closed with Escape.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	Workspace shortcuts use Ctrl or Cmd (Ctrl+/ focuses the Phone Intelligence search). Single-letter review keys on Phone Intelligence Findings and Video Findings work only while a result in the list has focus.
2.2.1 Timing Adjustable (Level A)	Partially Supports	Before the inactivity lock, a warning gives users time to continue with any key or a "Stay signed in" button, and it is announced to screen readers. Five minutes before the fixed session limit, a warning lets users sign in again and return to the same page. The fixed session limit itself cannot be extended, for security.
2.2.2 Pause, Stop, Hide (Level A)	Supports	The welcome-screen background animation plays once and stops within five seconds, and loading indicators run only while content loads.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The interface has no flashing content.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Supports	A "Skip to main content" link is the first Tab stop on every page and moves focus past the header and navigation, including on Phone Intelligence pages.
2.4.2 Page Titled (Level A)	Supports	Pages have a descriptive title in the form "<page> – Flash Ops" (for Phone Intelligence, "<surface> – Phone Intelligence – Flash Ops"), and title changes are announced.
2.4.3 Focus Order (Level A)	Supports	Focus moves into dialogs, menus and popovers when they open and returns to the control that opened them.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Every link has a name that describes its purpose, alone or with its surrounding context.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	No function needs a multipoint or path-based gesture. Maps, Link Analysis, the image viewer and the Analytics chart have zoom (and, where relevant, pan) buttons, and the people carousel has Previous and Next buttons.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	Most controls act on pointer release.
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	Accessible names start with the visible label text, which a template check enforces.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	No functionality is operated by device motion or user motion.
3.1.1 Language of Page (Level A)	Supports	The default language of every page is declared as English (lang="en").
3.2.1 On Focus (Level A)	Supports	Moving focus to a control never changes context.
3.2.2 On Input (Level A)	Supports	Changing a filter or selection updates results in place and never navigates without warning.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Support is offered from the shared sidebar's Help & Settings group and the account menu, in the same place on every page that has the sidebar.
3.3.1 Error Identification (Level A)	Supports	List-load and notification failures are shown, explained and announced, and form errors are announced (for example, "Confirm password is required").

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Supports	Form controls have visible labels or names, and a placeholder is never the only label except as noted.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	Multi-step processes do not ask for information already given: password recovery carries the username forward, the onboarding and authenticator-setup steps ask for different information, and edit forms are pre-filled. Re-entering a password to unlock is a security requirement.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A)	Supports	Controls expose their names, roles and states: dialogs are named by their titles, menus, tabs, switches, toggle buttons and the media players expose their state, and the pager marks the current page.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	The product presents no live audio or video.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	Flash Ops publishes no prerecorded video of its own. Customer-supplied evidence is outside the scope of this report (see Notes).
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	Nothing restricts the display to one orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	Sign-in, unlock, password and Account fields identify their input purpose (name, email, telephone, username, current-password, new-password, one-time-code).

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text meets 4.5:1 (3:1 for large text) in the light and dark themes.
1.4.4 Resize text (Level AA)	Supports	Text resizes to 200% without loss of content or function, and the product has its own Large and Extra-large text setting.
1.4.5 Images of Text (Level AA)	Supports	Text is presented as text. The only images of text are logos, and release-note and sign-in artwork contains no text.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	At 400% zoom (320 CSS pixels), cases, case evidence, chat, notifications, administration lists, the media players, Link Analysis and Phone Intelligence reflow without horizontal scrolling; data tables, graphs and maps fall under the two-dimensional exception.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	Focus indicators, field, select, radio and switch borders, selected states, chart lines and the media seek bars meet 3:1 in the light and dark themes.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	Content adapts to the WCAG text-spacing values without loss on the pages checked.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	Tooltips and hover popovers appear on hover and focus, can be hovered, and can be dismissed with Escape.
2.4.5 Multiple Ways (Level AA)	Supports	Pages can be reached through sidebar navigation, Case Catalog search, Phone Intelligence Spotlight and the Dashboard's recent cases.
2.4.6 Headings and Labels (Level AA)	Supports	Pages have one top-level heading with no skipped levels, and headings and labels describe their topic.
2.4.7 Focus Visible (Level AA)	Supports	Every focusable control shows a visible focus indicator in both themes.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	Focused controls are not hidden by sticky headers, bulk action bars or toasts; toasts appear briefly at the top centre and can be closed.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	Dragging has a single-pointer alternative throughout: Move to menus for evidence, Add to board and move

Criteria	Conformance Level	Remarks and Explanations
		buttons in Link Analysis, move buttons on the upload tray, pan buttons on the Analytics chart, and Browse buttons beside every drop zone, and pan buttons on maps and the image viewer.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	Controls meet the 24 by 24 CSS pixel minimum or its spacing exception.
3.1.2 Language of Parts (Level AA)	Supports	Communication records and translated transcript segments mark their text with its language, so assistive technology can switch pronunciation.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigation is one shared sidebar in the same order on every page.
3.2.4 Consistent Identification (Level AA)	Supports	Controls with the same function are identified consistently across pages.
3.3.3 Error Suggestion (Level AA)	Supports	Error messages say how to correct the input, for example the password rules, an expired code with "Request a new code", date format, accepted file types and minimum lengths.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Account deletion asks for confirmation, requires typing the user's name, and keeps Delete disabled until it matches; administrative deletes, locks and resets ask for confirmation. Deleting a saved investigation or export and removing a saved prompt, passkey or face name also ask for confirmation.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	Sign-in and unlock work with password managers and paste (username, current-password and one-time-code autocomplete), offer passkey unlock, and use no CAPTCHA or other cognitive test.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	Status messages are announced without moving focus: loading and result counts, transcript search results, saves, errors, session warnings and the training-manual viewer.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Not Evaluated	Level AAA conformance is not claimed in this report.
1.4.6 Contrast (Enhanced) (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
1.4.8 Visual Presentation (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
1.4.9 Images of Text (No Exception) (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.2.3 No Timing (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.2.4 Interruptions (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.2.5 Re-authenticating (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.3.2 Three Flashes (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.4.8 Location (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.4.10 Section Headings (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.4.13 Focus Appearance (Level AAA 2.2 only)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Not Evaluated	Level AAA conformance is not claimed in this report.
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Not Evaluated	Level AAA conformance is not claimed in this report.
3.1.3 Unusual Words (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
3.1.4 Abbreviations (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
3.1.5 Reading Level (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.

Criteria	Conformance Level	Remarks and Explanations
3.1.6 Pronunciation (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
3.2.5 Change on Request (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
3.3.5 Help (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	Level AAA conformance is not claimed in this report.
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Not Evaluated	Level AAA conformance is not claimed in this report.

Legal Disclaimer (Flash AI)

Include your company legal disclaimer here, if needed.